# **DHS PACTS**

#### What is PACTS?

PACTS is a suite of multiple-award indefinite delivery/indefinite quantity (IDIQ) contract vehices to obtain program management, administrative, clerical, and technical services throughout the Department of Homeland Security (DHS).

#### Who Uses PACTS?

All DHS and component organizations are eligible to use PACTS. Any DHSwarranted Contracting Officer may directly issue Task Orders (TOs) through the PACTS vehicle.

Components that use other federal agency resources to provide contracting services may delegate procurement authority to use the PACTS contracts on the Component's behalf.

#### Have More Questions?

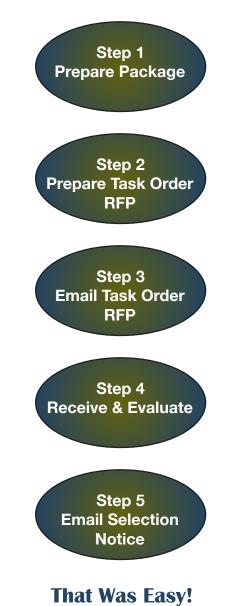
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Ordering Templates & Forms: www.dhs.gov/xlibrary/ assets/opnbiz/opo\_pacts\_ordering\_guide.pdf

## **Quick Reference Guide**

### **Fast-Track Acquisition Process**

Using PACTS, you control your acquisition. Prepare your own package, email it directly to offerors, make your selection, and send a followup email notifying those not selected.



### Why PACTS?

**Comprehensive** – Access to a comprehensive range of services currently in demand throughout DHS.

**Cost-Efficient** – Pre-negotiated labor category ceiling rates that are typically lower than GSA schedule pricing.

**Select** – Highly competitive pool of prequalified vendors that understand the DHS mission and challenges.

**Diverse** – Use of PACTS promotes DHS small business goals for Service-Disabled Veteran-Owned Businesses.

Simple – User-friendly ordering procedures.

Streamlined – Fast-track buying process.

**Expedited** – 7 to 10 day response time.

**No Protests** – Task Orders less than \$10m may not be protested.

**No Fees** – There are no costs for using PACTS.

